Agenda

NOTICE OF PUBLIC MEETING

A MEETING OF THE ANIMAL CARE SERVICES ADVISORY BOARD WILL BE HELD AT The Animal Care Services Facility, 4710 State Highway 151, San Antonio, TX 78227

On Wednesday, January 19, 2011 AT 6:30 PM TO CONSIDER THE FOLLOWING MATTERS: ANIMAL CARE SERVICES ADVISORY BOARD MEETING Sallie Scott, Chair

At any time during the Animal Care Services Advisory Board Meeting, the Board may meet in Executive Session regarding any of the matters posted below in compliance with the Texas Open Meetings Act (Attorney-client, Personnel, Security, Real Estate) under Chapter 551 of the Texas Government Code.

1. Call to Order

CONSENT AGENDA, ALL TO BE DISCUSSED AND VOTED ON AT ONCE:

- 2. Approval of Meeting Agenda
- 3. Approval of minutes from December 15, 2010 Animal Care Services Advisory Board Meeting.

REGULAR AGENDA

- 4. ACS Employee of the Month presented by Gary Hendel, ACS Director
- 5. Citizens to be Heard
- 6. Committee/Standing Committee Announcements
 - a. Selection of Walk-through participants for next inspection of Main Facility
 - b. Selection of Walk-through participant for Southside Facility
 - c. Walk-through Report for Main Facility presented by Mona Thaxton, 5 min.
 - d. Walk-through Report for Southside Facility presented by Shannon Espy, 5 min.
- 7. Subcommittee Reports
 - a. Operations presented by Rita Braeutigam 5 min.
 - b. Adoption-Live Release Committee Status Report presented by Rita Braeutigam, 5 min.
- 8. Brackenridge Project Report presented by Gary Hendel, 5 min.
- 9. Friends of Animal Care Services Report presented by Sallie Scott, President, 5 min.
- 10. Consortium of Partners Report presented by Gavin Nichols, San Antonio Area Foundation 5 min.

 Report regarding consortium's community education and awareness campaign on pet owner responsibility, including spaying and neutering; reduction of stray and homeless animals; best practices of animal care organizations; implementation of effective public policy and ordinances; fundraising; and the fostering of further development of consortium partners.
- 11. Alamo Area Partners for Animal Welfare Report presented by Deanna Lee, President 5 min.
- 12. Special Presentation Balancing Animal Care and Animal Control Gary Hendel, 10 min.
- 13. Director's Report presented by Gary Hendel, ACS Director 5 min.

 ACS personnel information; ACS media contacts and coverage of ACS issues; Veterinary Manager's report; Financial report by staff regarding ACS revenue collected, expenditures and donations, Draft of Annual ACS Board Report to City Clerk.

DISABILITY ASSISTANCE NOTICE

This meeting site is accessible to persons with disabilities. Parking is available. Auxiliary Aids and Services are available upon request Interpreters for the Deaf must be requested forty-eight [48] hours prior to the meeting). For Assistance, Call (210) 207-7245 Voice/TTY.

Esta reunión es accesible a personas incapacitadas. Se hará disponible el estacionamiento. Equipo y servicios adicionales (interpretes para los sordos) se harán disponibles si se pide con cuarenta y ocho (48) horas de anticipación a la reunión. Para asistencia llame al (210)207-7245 por voz/servicio de TTY.

CITY OF SAN ANTONIO



City of San Antonio Animal Care Services Meeting Minutes

DAY:

12/15/10

TIME:

6:30 pm

LOCATION:

ACS - 4710 State Highway 151

Members Present:	Sallie Scott-Chair, Carole Abitz, Rita Braeutigam, Mona Thaxton, Shannon Espy, Pamela Cravets, David
	D. Garza, Bill White-Secretary
Members Absent:	Randy Murdock-Vice Chair, John Bellett.
Ex-Officio Members	Gary Hendel-ACS Director, Erik Walsh, Charles Pruski.
Present:	
Ex-Officio Members	
Absent	

1	Call to order	Meeting was called to order at 6:50 pm by Sallie Scott. There is a quorum present.
2	Consent Agenda	Mona Thaxton – Motion to accept the Consent Agenda, Pam Cravets 2 nd the motion. All members in favor.
3a 3b	Consent Agenda Approval of Minutes	Mona Thaxton – Motion to accept the Consent Agenda, Pam Cravets 2 nd the motion. All members in favor. Bill White – Motion to accept the November 17, 2010 Board minutes, Carole Abitz 2 nd the motion - All members in favor. Sallie continued meeting and made a brief introduction with Bill Hensley an architect with City Architect's office who was giving a presentation to the Board of the adoption center. Brackenridge Project Quarterly Report - Presented by Bill Hensley, City Architect's Office Bill Hensley, Architect at the CIMS department presented a briefing to the Board regarding the Jackson and Ryan Architectural Firm. He will be presenting quarterly reports regarding the project progress from now on the following months: (January, April, July, and Oct - 2011). Construction for the project will begin in the fall of 2011 with a 1.8 million budget and will be completed within a year. The main goal of this project is live release and focus on optimal marketing of potential pets. In three weeks from tonight there will be a meeting at the Witte Museum. A kind of charrette. Question and Answer: Bill White asked if there would be some sound control in the building. He was replied with yes. Bill White asked if the trees there will be preserved such as the ones in the middle. She was replied with yes. There will be washing protocols in regards to touching animals and cats on display. They will have separate rooms for adoptions and they plan to build a training center. The funding for the training center is not yet available to build the training center but they will try to get it. The adoption will serve three things: 1. spay/neuter, (2) adopt every animal they can and (3) training. Question and Answer: Both Carole Abitz and Sallie Scott wanted to know where the meeting will take place and will the public have input. A response was provided that a meeting will take place on January 5 th from 6pm-8pm at the Witte Museum. She also asked if the 56 page document will be presented at the meeting that was in
		have an idea of how many meeting would take place until the project moves along. Mr. Walsh also questioned the schematics and Bill Hensley didn't have the answer for the schematic design and he thought March but it could take longer after the public input.
		 Due to the importance of time, Mr. Walsh believes that there are gaps in the schedule and would like to stay on task and publicize properly. He suggested to work closely with the schedule and with staff as well.

		o Gary mentioned that he or Sallie will put together an agenda that will have information on the
		project and how it's moving along.
		o Mr. Walsh also mentioned that Steve McKusker was asking when the zoo people would start
		parking there. He also asked if there was an agreement with the zoo to park there. For we would
		have problems due to not being able to share. O Bill stated that yes we would have a parking problem but only in the afternoon.
		o Mr. Walsh also mentioned that Mr. McKusker commented that the area was not attractive and suggested we should consider some fence border to cover the unattractiveness. He also wants to
		see a sign.
		O Gary said that he will ensure that this project will be advertised all over the website and
		everywhere else possible.
4-	Employee of the	Gary Hendel announced employee of the month:
4a	Employee of the Month	O Daniel Gallegos has been with the Animal Care Services for almost 2 years. He recently became
	Wichian	a full time Adoptions Representative in June 2010. Daniel is an excellent employee who always
		goes the extra mile and is well appreciated.
4b		During this time the Director also introduced our new ACS Fiscal Administrator, Jeanne Roberson.
5	Citizens to be Heard	John Bachman
	Citizons to do fiend	Wanted to talk about 3 things as follows:
		(1) At the November 17, 2010 meeting he was stating San Antonio's standing for euthanasia among the
		top ten largest cities, not standing among all cities. He also stated the following:
		o 7,777 spay and neuter were way over (FY 2007 figures).
		o There are over 21,000 spay and neuter (SAAF figures).
		o SpaySA alone hit 10,000 spay and neuter.
		 Council probably like the numbers they were provided.
		 He feels that money is not being spent properly.
		o He mentioned that a charge of \$53 is very high. ADL, Humane Society and SpaySA only charge
		\$25, except for very large dogs.
		o Proposal instead of funding private funders we should give money to our citizens and we can
		have about 20,000 spay/neuters.
		o He mentioned that City negotiations could have been done better with the money they had.
		(2) Close Brooks and open three off-site adoption centers manned by volunteers, saving 9,000 dogs rather
		than killing them.
		(3) He believes the whole program should be reviewed by an outside investigator to provide the best
		solution. O He mentioned that we should advertise coupons on the newspaper which people can have access
		to and place an expiration date on them.
		Question and Answer:
		O Dr. Espy stated to John Bachman that it would cost more than \$25 to spay and neuter. She is also
		concerned regarding the regulation of the coupons in the newspaper. She doesn't follow how
		SPAYSA would be making money.
6	Committee/Standing	Shelter Walk Through Report for Main Facility: Carole Abitz – (Report read and attached)
	Committee	O During the reading of the main facility report, Carole said she had encountered about 1/3 to 1/2
İ	Announcements	of employees not wearing their nametags. Maybe they think people can read their ID badges, but
		they wear those in all different locations on their bodies and the badges are often turned around.
		If we purchase nametags for all employees, it should be part of their unifrom.
		Question and Answer:
		o Bill White asked about the kennel condition. Gary responded that the condition of the kennels is
		dependent on the time of day.
		o Rita Braeutigam wanted to know if we ordered blankets for horses (large animals) and hay.
		o Gavin asked what happened to the horses you had here.
		O Director stated that the horses were being treated here and as soon as they got better they were
		taken to a rescue.
		o Director commented that ACS is getting an expert to let us know how many animals the facility
		should handle and what are the minimum standards for live stock by state law and define the best
		practices of the shelter. Once we have an idea our shelter manger and veterinarian will act upon.
		Shelter Walk Through Report for Southside Facility: Rita Braeutigam – (Report read and attached)
L		Olivina Trans Transport of Consider Advisor, Anna Statement

Ouestion and Answer: Ms. Brauetigam suggested that the Brooks shelter should be provided with more computers to better assist the process. She also suggested that the staff at the auxiliary shelter should be commended for the appearance, cleanliness and for the care given to the animals housed there. Ms. Braeutigam asked if there was a policy change such as: dogs use to be assessed here at the main facility and now they go directly to Brooks. Director suggested for the board to let him know the items they would like fixed. If they can send it in before the next board meeting takes place. He can have an answer for them. Rita Braeutigam Subcommittee Operations: Rita Braeutigam – (No Report attached) Reports Rita Braeutigam didn't have the report due to not receiving the data from Dr. Draper. She did have a surgery report in hand but it wasn't the report she had initially requested. Prior 30 days data is needed for spay-neuter reporting. Ouestion and Answer: Ms. Brauetigam is still requesting the following reports: (1) the crematorium reports (2) the surgical mobile van reports from (October, November and December 2010) that go back 30 days from Dr. Draper. The reports should specify the days we went out and the number of surgeries that were performed per day. Erik stated that Gary will be sending responses to the Board. Adoption-Live Release Committee Status – (Report read and attached) (1) 2009-2010 comparisons of live release numbers; November 2010 is very significant. We hit 30.8% live release. We don't want to drop below 30%. Intake is up and our live release is up. Under FYTD Adoptions, we are 49% up 5.5% from previous month. 136% up from FYTD 2010. Met on November 7th and discussed rescue policy and animal rescue permits. The committee suggested waiving the \$50 application fee. In addition, it was reported that the rescue summit will take place on January 6, 2011. (2) The Live Release team met on December 7th – (Report read and attached) Refined the rescue policy and discussed the excess animal permits for ACS approved rescuers. The committee recommends that all City rescuers need to fill an excess animal permit to be in

- The committee recommends that all City rescuers need to fill an excess animal permit to be in compliance but since they are approved City rescuers, the committee is recommending for fee to be waived.
- O The fee and rescue policy will be discussed at the rescue summit.

Question and Answer:

- O Director mentioned that they are looking at January 6th for a rescue summit. He would also like to hear the Board's opinion to weigh in on the waiving of the fees such as: If a rescuer takes out animals from ACS and they have more than 5 dogs, they must have an excess animal permit at a cost of \$50 a year. But because they rescue from us they would like to waive those fees to encourage them to rescue more for less. Therefore he is asking the Board if they feel it's a good idea. In addition, he believes this is totally legal and therefore would like to know their opinion.
- o Sallie Scott stated that since these rescuers are pulling for us why do they have to pay a fee.
- Bill White asked what the animal permit would discourage. There are private citizens in SA that have more animals than the code describes.
- O Carole Abitz asked are these rescuers that we know are bonifide rescuers.
- O Deanna Lee mentioned that if we are in compliance with city code, an owner gets variance if one lives at an HOA.
- Sallie stated that they would like to go to City Council to express that the Board is in support of this
- Carole Abitz said that, when we reach NO-KILL, we won't have as many animals needing to be rescued. Therefore, we should put a time limit on the waiver. If no time limit, she disagrees with the motion.
- Sallie called Board to vote for approval on resolution for waiving fees. Mona Thaxton 1st motion to accept and Shannon Espy 2nd the motion. Carole Abitz opposed. The rest approved.

7. Consortium of Partners Report

- o Gavin commented that in 2011 there will be a need for community outreach. There needs to be a coordinated outreach effort. For example coordinating pet training to the community such as dog fighting.
- Sallie asked how we get people to come and Gavin stated that we can develop an outreach capacity within our animal care community and ACS to get this done.
- Gavin also suggested that we could do more marketing in areas of great need.

8. Brackenridge Quarterly Report

o Please see Item (3b).

9. AAPAW Report

Deanna Lee - (Report read and attached)

Deanna Lee reported:

- O AAPAW had 2 mega adoptions events in November and 2 in December.
- o Ms. Lee stated that 1032 pet adoptions were made by AAPAW in 12 months in 2010.
- o The first 25 months there were 1072 adoptions which makes a great significance of the numbers they've accomplished in just 12 months.
- o 2156 pets have been adopted through AAPAW events since the first event in December 2007.
- o They anticipate having more than 1000 adoption in 2010 after the December 11 event.
- Their goal for 2011 is to increase adoption by another 50% or 1500 adoptions.
- o They are increasing the number of events and are shooting for 25 to 30 events.
- o Grant funding for marketing will not be available for them through the SA Foundation in 2011.
- o Focusing on seeking a cat only adoption venue before cat season starts.
- o Had a Board meeting on Monday for re-elections and Sallie Scott, Laura Standford, and Lynnie Bunton were re-elected.

In closing, Ms. Lee also mentioned that AAPAW will be at several of the Home & Garden shows and the Alamo City Home Expo in the Fall.

10. Friends of Animal Care Services

Sallie Scott - (Report Attached)

Many members of the design committee for the Celebration of Pets Center met with Martha Seng architects from the Houston office of Jackson & Ryan and her associate from the Austin Office. The members gave their input to the architects.

11. Special Board Briefings and Discussion

Gary Hendel (Balancing Animal Care and Animal Control - Presentation)

O Presentation was postponed until next Board meeting date.

12. Director's Report

Gary Hendel (Report read and attached)

- o Gary Hendel stated that ACS is advertising with Santiko's. We purchased spaces on 19 screens and did much of the work ourselves. It did not turn out the way we wanted it. Therefore, we are using a professional videographer who will be creating a 15 second video.
- He introduced Charles Pruski from the health department who will give a briefing regarding dogs in restaurants.

Charles Pruski stated that the City passed an ordinance to let restaurants apply for a variance. The variance will allow citizens bring their licensed and vaccinated animals to restaurants. There are 5 restaurants that are already participating as follows: Los Patios (215 Loop 410 NE), Canyon Café (255 Basse Rd E), Freetail Brewing Company (4035 N FM 1604 W), La Gloria (100 Grayson St E), and Fly Saucer (11255 Huebner Rd).

Ouestion and Answer:

- o Carole Abitz and Rita Braeutigam asking for status in keeping Dr. Strong.
- o Gary replied that he is looking into it.

13. Next Meeting Date

January 19, 2011.

14. Adjourn

The meeting adjourned at 8:53 p.m.



Animal Care Services

4710 State Highway 151, San Antonio, TX 78227 210.207.6650 Fax 210.737.6995 www.sanantonio.gov/animalcare www.saacs.net



EMPLOYEE OF THE MONTH JANUARY 2011

Employee of the Month

December

None selected for the month of December 2010.



Animal Care Services Department The City of San Antonio, TX

Inspection Check-list



pertain to customer service, workspace and kennel conditions. Previous Facility Inspection Checklist items requiring special attention will be reviewed on current inspections to ensure that deficiencies have been corrected. Items that have not been addressed or corrected should be marked and highlighted This checklist was developed to assist ACS management and Advisory Board with "best practice" compliance. The inspection items

Date and Time:	Date and Time: January 11, 2011 2:30 P.M.
Inspector(s): MONA THA	MONA THAXTON (ACS Adv. Board) with LAURA CANTU, ACS Management Analyst

Inspection Areas:

Area 1- Management and Administration

Area 2- Annex Building

Area 3- Building #1 (Puppy Kennel)

Area 4- Building #2 (Quarantine Kennel)

Area 5- Building #3 (Adoption Kennel)

Area 6- Building #4 (Adoption Kennel)

Area 7- Building #5 (Cat Kennel)

Area 8- EBI

Area 9- Storage Areas

Area 10- Animal Control Officer Trucks

Area 11- Vetenary Clinic

Area 12- Field Operations Building

Area 13- Common Areas

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Inspection Area 1 nagement and Administration	Customer Service	Courteous customer service provided	Customers assisted in a timely and organized manner	Telephone answered in a timely manner /see comments		Foster/Rescue Area	Clean floors & windows	Organized desk areas	Educational literature, Foster Applications, and adoption profiles available	Clean kennels	Supply cabinets stocked or materials accounted for	Clean and orderly clinic area	Clean outdoor kennel area	Organized supply shed					
Inspection Area ent and Adn	Item #	1-16	1-17	1-18		Item #	1-19	1-20	1-21	1-22	1-23	.1-24	1-25	1-26	-				
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	Main Lobby	Clean floors & windows	Educational literature available (Spanish & English)	Up-to-date Information board	Organized counterfop	Intake Room	Clean floors & windows	Organized desk areas	Educational literature available (Spanish & English)	Refrigerator stocked with DHPP and Bordetella vaccine	Clean kennel(s)	Working Micro-Chip Scanner(s)		Adoption Center	Clean floors & windows	Organized countertop	Educational literature available (Spanish & English)	Clean kennels	Customers assisted in a timely and organized manner
	ftem #	1-01	1-02	1-03	1-04	Item #	1-05	1-06	1-07	1-08	1-09	1-10		Item #	1-11	1-12	1-13	1-14	1-15

S= Significant Deficiency

M= Minor Deficiency

A= Acceptable

Page 3 of 14

* Laura Cantu indicates improvement in this area over recent weeks due to additional staff working phones. Also explained no Spanish literature available in Foster materials.

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Volunteer Office	Organized work area	Educational literature and volunteer applications available					Training Room 1	Clean floors & windows	Desks and chairs setup for training	Comments/Actions Needed NOTE: Regarding poor drainage which is constant problem after rains resulting in large puddle between Adminisration and Annex, Bill Hensley, Architect for the City says trench or other drains not possible; suggestion has been made to place a mature tree in the area per Laura Cantu.
Item #	2-08	2-09					Item #	2-10	2-11	ions Nee in large I been mad
										- Comments/Actions Needed fter rains resulting in large puddle s; suggestion has been made to p
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Lobby Area	Clean floors & windows	Lobby Area is neat and orderly	Educational literature (Spanish & English)	Volunteer information board is up to date	Volunteer Nametags displayed		Training Room 2	Clean floors & windows	Room setup for training	legarding poor drainage which is const. the City says trench or other drain
Item #	2-01	2-05	2-03	2-04	2-05		Item #	2-06	2-07	NOTE: R
	Lobby Area A M S Item# Volunteer Office A M	Lobby AreaA M SItem #Volunteer OfficeA MClean floors & windowsX	Lobby Area is neat and orderly A NI S Item # Volunteer Office A M Clean floors & windows X Image: Clean floor orderly X Image: Clean floor orderly Item # Volunteer Office X Image: Clean floor orderly X Image: Clean floor orderly	Lobby Area A M S Item # Volunteer Office A M Clean floors & windows X □ □ 2-08 Organized work area X □ Lobby Area is neat and orderly X □ □ □ 2-09 Educational literature and volunteer applications X □ Educational literature (Spanish & X □ □ □ □ □ □ □ English) English)	Lobby AreaXItem #Volunteer OfficeAMClean floors & windowsXImage: Clean floors	Lobby Area A M S Item# Volunteer Office A M Clean floors & windows X Image: Clean f	Lobby Area A M S Item # Volunteer Office A M Clean floors & windows X Image: Clean	Clean floors & windows X □ S fem # Volunteer Office A M Clean floors & windows X □ □ 2-08 Organized work area X □ □ Lobby Area is neat and orderly X □ □ □ 2-09 Educational literature and volunteer applications X □ Educational literature (Spanish & Yolunteer information board is up to date X □ □ □ □ X □ □ X □ □ X □ □ X □ □ □ X □ □ X □ □ □ X □	Lobby Area is neat and orderly Sequish Sequentional literature (Spanish & X □ □ □ ≥-09 available Educational literature and volunteer applications X □ □ □ □ ≥-09 available Educational literature (Spanish & X □ □ □ □ ⇒	Clean floors & windows X Item # Volunteer Office A M Clean floors & windows X □ □ 2-08 Organized work area X □ Lobby Area is neat and orderly X □ □ 2-09 Educational literature and volunteer applications X □ Educational literature (Spanish & X □ □ □ X □ □ X □ Volunteer information board is up to X □<

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	ınel	Laundry/Grooming Area	Area is stocked with cleaning and grooming supplies	All equipment is operational	All chemicals are properly labeled	Kennels	Clean floors & windows	Hand sanitizer available	Clean Floors and Windows	Kennel runs and doors are clean	All occupied runs have fresh water	Food bowls in each occupied run / or washed and neatly stacked	Drains free of gunk	Accuracy of Kennel Cards (i.e. picture, age, AID, and vaccinations) *Evaluate at random	Number of clogged drains	Number of open kennels
ın Area 3	3uilding 1 / Puppy Kennel	Item #	3-13	3-14	3-15	Item #	3-16	3-17	3-18	3-19	3-20	3-21	3-22	3-23	3-24	3-25
Inspection Area 3	ling 1 / P															
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		Perimeter Play Area	Clean play area	Cleaning Station is stocked with waste removal bags		Lobby Area	Prepped foot baths	Clean floors & windows	Counter-tops clean and orderly	Greeted upon entering by either staff and/or volunteer(s)	Employees are in compliance with dress code	Refrigerator is well stocked with vaccines	All Chemicals are properly labeled	Bathing Stations clean and debris free	Washer/Dryer are clean and operational	Holding Kennels are clean
		Item #	3-01	3-02		Item #	3-03	3-04	3-05	3-06	3-07	3-08	3-09	3-10	3-11	3-12

-- Comments/Actions Needed --

Laura said funding is available for planned installation of 76 acoutic panels. An additional external entry door is planned for entrance from open area between Annex and Admin. Buildings. Interior of building 1 freshly painted light blue this week. Guillotine doors also to be added to kennels.

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ennel	Rear Kennel Area	Clean floors and countertops	Clean kennels	Fresh water in all occupied kennels	Accuracy of Kennel Cards (i.e. picture, age, vaccinations, and bite report) * Evaluate at random	Stocked food bins	Trash receptacle not overflowing	Microchip scanner available		Rear Intake Area	Prepped foot baths	Clean Floor	Refrigerator stocked with DHPP and Bordetella vaccine	Dip tank clean and operational
Inspection Area 4 Iding 2 / Quarantine Kennel	Item #	4-12	4-13	4-14	4-15	4-16	4-17	4-18		Item #	4-19	4-20	4-21	4-22
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	Main Kennel Area	Prepped foot baths	Hand sanitizer available	Clean floors and windows	Kennel runs and doors are clean	Kennel doors secured with clip	Accuracy of kennel cards (i.e. picture, age, vaccinations, and bite report) * Evaluate at random	All occupied runs have fresh water	Food bowls in each occupied run / or washed and neatly stacked	Drains free of gunk	Number of clogged drains	Number of open kennels		
	Item #	4-01	4-02	4-03	4-04	4-05	4-06	4-07	4-08	4-09	4-10	4-11		

-- Comments/Actions Needed -No foot baths in rear intake area observed. Did not check refrigerator for vaccines.0

		Buildi	<u> </u>	spec	Inspection Area 5 g 3 / Adoption	Inspection Area 5 uilding 3 / Adoption Kennel	nel			
	Item #	Main Kennel Area	4	Ξ	ဟ	Item #	Rear Kennel Area	۷	Σ	S
	5-01	Prepped foot baths	×			5-12	Clean floors and countertops	×		
	5-02	Hand sanitizer available	×			5-13	Clean kennels	×		
	5-03	Clean floors and windows	×			5-14	All occupied runs have fresh water	×		
	5-04	Kennel runs and doors are clean	×			5-15	Accuracy of Kennel Cards (i.e. picture, age, vaccinations, and bite report) *Evaluate at random	×		
	5-05	Kennel doors secured with clip.	×			5-16	Food bins	×		
	5-06	Accuracy of Kennel Cards (i.e. picture, age, AID, and vaccinations) * Evaluate at random	×	J		5-17	Trash receptacle not overflowing	×		
	5-07	All occupied runs have fresh water	×			5-18	Microchip scanner	×		
1	5-08	Food bowl in each occupied run - or washed and neatly stacked	×							
	2-09	Drains free of gunk	×		О	Item #	Rear Intake Area	<	Σ	Ŋ
	5-10	Number of clogged drains	0			5-19	Prepped foot baths	×		
1	5-11	Number of open kennels	4			5-20	Clean Floor	×		
						5-21	Refrigerator stocked with DHPP and Bordetella vaccine	×		
						5-22	Dip tank clean and operational	×		
			S S S S S S S S S S S S S S S S S S S	ments	/Actions	Comments/Actions Needed				

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				Comments/Actions Needed	Suoi	s/Aci	ment	. Com	· ·	
		×	Dip tank clean and operational	6-22						
		×	Refrigerator stocked with DHPP and Bordetella vaccine	6-21				10	Number of open kennels	6-11
		×	Clean floor	6-20				~	Number of clogged drains	6-10
		×	Prepped foot baths	6-19				×	Drains free of gunk	60-9
S	Σ	A	Rear Intake Area	Item #				×	Food bowls in each occupied run / or washed and neatly stacked	80-9
					:			×	All occupied runs have fresh water	6-07
		×	Microchip scanner available	6-18	-			×	Accuracy of kennel cards (i.e. picture, age, AID, and vaccinations) * Evaluate at random	90-9
		X	Trash receptacle not overflowing	6-17				×	Kennel doors secured with clip	6-05
		×	Food Containers	6-16				×	Kennel runs and doors are clean	6-04
		×	All occupied runs have fresh water	6-14				×	Clean floors and windows	6-03
		×	Clean Kennels	6-13				×	Hand sanitizer available	6-02
		×	Clean floors and counter-tops	6-12				×	Prepped foot baths	6-01
လ	M	٧	Rear Kennel Area	Item #		S	M	A	Main Kennel Area	Item #

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Main Cat Room	Clean Floors and Counter-tops	Cages and cage doors are clean	Clean newspaper in cages	Clean litter boxes	Fresh food and water in each cage	Accuracy of Kennel Cards (i.e. picture, age, AID, and vaccinations) * Evaluate at random	Number of open cages	Cat Quarantine Room	Clean Floors	Cages and cage doors are clean	Clean newspaper in cages	Clean litter boxes	Fresh food and water in each cage	Accuracy of kennel cards (i.e. picture, age, vaccinations, and bite report) * Evaluate at random	10 empty cages	
Item #	7-14	7-15	7-16	7-17	7-18	7-19	7-20	Item #	7-21	7-22	7-23	7-24	7-25	7-26		Comments/Actions Needed
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Intake and Hallway Area	Prepped foot baths NONE OBSERVED	Hand sanitizer available	Clean Floors and Counter-tops	Refrigerator stocked with Rabies, FVRCP, Felommunel (intranasal under 5 weeks)	Food storage closet neatly stocked	Clean supply closet neatly and orderly		Cat Room 2/ Patio Area	Clean floors & windows	Cages and cage doors are clean	Clean newspaper in cages	Clean litter boxes	Fresh food and water in each cage	All cats are green sleeved (sterilized, vaccinated, and micro-chipped) * Evaluate at random	Perches, shelves, and toys	8
Item #	7-01	7-02	7-03	7-04	7-05	2-06		Item #	7-07	2-08	2-09	7-10	7-11	7-12	7-13	

Outside play area closed due to cold weather. Kitty condos fiad been created by making openings between two cages at a time; delay had been caused in order to find a proper sealant around exposed edges of metal. Approximately 12 condos completed total according to Laura Cantu.

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	Rear Outdoor Hold Kennels	Kennel runs and doors are clean	Kennel doors secured with clip	All occupied runs have fresh water	Accuracy of kennel cards (i.e. picture, age, AID, and vaccinations,) *Evaluate at random		Euthanasia Room	Clean floors and countertops	Clean supplies are properly stored	Exam tables	Euthanasia chemical are properly stored and secured	Staff are in compliance with dress code	Quiet environment	Cooler is clean and in working order	
77	Item #	8-10	8-11	8-12	8-13			8-14	8-15	8-16	8-17	8-18	8-19	8-20	seded
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C	Kennel Holding Koom	Clean Floors	Cages and cage doors are clean	Clean newspaper in cages	Fresh food and water in each cage	Accuracy of kennel cards (i.e. picture, age, AID, and vaccinations,) * Evaluate at random	All cleaning supplies properly stored			Kennel Supervisor Office	Clean floors	Desks are neat and orderly			
	Item #	8-01	8-02	8-03	8-04	8-05	90-8			Item #	8-07	8-09			

CREMATORY STILLnot working pending receipt of parts (gaskets). Difficulty with no local service providers according to Laura Cantu. Assistance being sought from supplier of equipment. STRONGLY SUGGEST BETTER PROTECTION FROM WEATHER FOR ANIMALS AWAITING EBI. THREE DOGS SHIVERED IN COLD WIND; EXPECTED TO WAIT AT LEAST AN HOUR BEFORE EUTHANASIA. Seems like this could be remedied with comparative

ease and lack of major expense.

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								×	Supply log / up to date	9-04
								×	Clean and neatly organized	9-03
-						S	М	٧	Storage Shed 2 (Kennel Supplies)	Item #
		×	Supply log / up to date	20-6						
		×	Food is free of insects	90-6				×	Equipment log / up to date	9-02
□		×	Clean and neatly organized	9-05			◻	×	9-01 Clean and neatly organized	9-01
တ	Σ	4	Item # Storage Shed 3 (Kennel Food) A	Item #		S	M	A	Storage 1 (Adoptions)	Item #

-- Comments/Actions Needed --

Supply inventory completed last week according to Laura; no problems with insects or deterioration of food since new storage protocol in place.

Animal Control Officer Trucks Inspection Area 10

			1 m 1 m 1 m 1 m 1 m 1 m 1 m 1 m 1 m 1 m	he will be a self to the self	(
							×	10-04 Cage doors properly working
							×	10-03 Cages / Clean
×	×	Cage ventilation system is working properly	10-07				×	10-02 Cab Interior / Clean
×	×	10-06 Engine (easily starts)	10-06		ם נ		×	10-01 Exterior / Clean
	×	Cleaning equipment and chemicals are X □ properly stored	10-05	S	S ∑	2	٧	Item # ACO Truck

-- Comments/Actions Needed --

At time of inspection, trucks had been washed and parked behind Field Ops area; Brooks truck also washed and parked. I did not inspect the interiors or cages of trucks but everything appeared to be in order.

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Inspection Area 11 Veterinary Clinic		Surgery/ Prep Room	Clean floors (surgery and prep room)	Countertops /exam tables are clean	Cages and cage doors are clean	*Accuracy of Kennel Cards (i.e. pícture, age, AID, and vaccinations)	*ID bands (sex appropriate ID bands, date, and initials)	*Animals identified as aggressive or too young have been noted on kennel card	Trash receptacle not overflowing		Exam Room	Clean workspace (exam tables, countertops etc)	Cages and cage doors are clean	All occupied cages have fresh water	Cleaning supplies clearly labeled and properly stored	Stocked with essential medical equipment and medicines and properly secured	Refrigerator is clean and neatly organized	Refrigerator is stocked with essential vaccines for daily operations	Comments/Actions Needed * Drug/meds inventory being unpacked in hallway and moved to storage
Inspection Area eterinary Cli		Item #	11-15	11-16	11-17	11-18	11-19	11-20	11-21		Item #	11-22	11-23	11-24	11-25	11-26	11-27	11-28	ents/Actic unpacked
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		# Entrances and Hallway A	Prepped foot baths (front and rear entrances)	2 Clean floors X	Free of debris and clutter *		# Recovery Room A	Clean countertop and sink areas	5 Cages and cage doors are clean X	X Kennel runs and doors are clean X	All occupied runs/ cages have X fresh water	Food bowls in each occupied run / X or washed and neatly stacked	Accuracy of Kennel Cards (i.e. picture, age, AID, and vaccinations) * Evaluate at random	Occupied runs/ cage have one of the following: bed, blanket, or towel	Food is properly stored X	Bedding and newspaper is neatly X stored	Cleaning supplies are clearly X labeled and properly stored	1 Trash receptacle not overflowing	* Drug/
		Item #	11-01	11-02	11-03		Item #	11-04	11-05	11-06	11-07	11-08	11-09	11-10	11-11	11-12	11-13	11-14	

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	Offices	Clean floors	Trash	Desks are neat and orderly if not in use	Laundry Room	Clean Floor		Hallway	Clean Floor	Free of debris and clutter	
ding	Item #	12-07	12-08	12-09	Item #	12-10		Item #	12-11	12-12	1
Inspection Area 12 Field Operations Building	S				S						Comments/Actions Needed
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	Break Room	Clean Floor	Table Surfaces are clean	Clean Refrigerator	Equipment Room	Equipment is neatly organized	Non-operational equipment has been identified and reported	Equipment log / up to date			
	Item #	12-01	12-02	12-03	Item #	12-04	12-05	12-06			

Common Areas Inspection Area 13

Item #	Item # ACO Truck	Ą	N	S		13-03	Facility fence is fully operational with no holes or breaks	×	
13-01	General appearance of grounds landscape (i.e. grass and shrubbery)	×							
13-02	Areas throughout facility are clearly marked and identifiable to general public	×							
			W	Com	Comments/Actions Needed	- papaa			

PAW PRINT guides on concrete walkways have partially worn away; Laura has issued work order to get them redone. Drainage problem by admin/annex has been addressed under page 2, inspection area 1, management/administration. 繼

Additional Comments

Overall, facilities and personnel doing usual great job. Kennel attendants personable, helpful, and good care appears to be taken of dogs and cats. EXCEPTION was noted re: animals awaiting euthanasia suffering due to weather. Surely their last hours can be spent without undue exposure.

Unoccupied cages in adoption kennels apparently due to transition of animals between Brooks and 151, and time of day re: ACO schedules.

input from Eric Vryn. And I found it very helpful to be accompanied by ACS employee Laura Cantu who Many thanks to Gary Hendel and Eric Vryn for creating this report format by combining notes on items she felt should be included in shelter checklists from Sallie Scott, ACS Advisory Board President, with could speak to items noted re: concerns and improvements on the spot rather than waiting another week or two for post-board meeting (Jan. 19) follow up.

Shelter Evaluation for Brooks City Base Kennel

January 12, 2011

Shannon Espy, DVM

My experience at Brooks was a pleasant one. Typically, I am reticent about visiting impounded animals as I know that ultimately their destiny is not ideal. Why we would like to save most if not all the dogs/cats, it isn't realistic with today's plight of homeless and abandoned animals.

When I arrived at Brooks, the signage was clearly visible on the fence and kennel. I notified Debbie DeGuzman that I would be visiting the kennel 30 minutes prior and she was warm and receptive to my visit. It was a cold and damp day. I was pleased to find all of the kennel runs clean and tidy. Every animal had access to a tundra bed which was important on a cold day given the temperature of the concrete floor. Clean blankets/bedding were also provided. All animals had fresh water and adequate food. Food bowls were clean and free of debris/residue. The kennel doors were secure and in working order. There was one kennel with a broken door that apparently has been broken since Brooks Army Base was first opened. I am hoping that will be fixed soon as one run is still one more run that would potentially save one more life. The heaters were running that day and appeared to be doing a good job keeping the dogs warm. In fact, the heat provided at Brooks may be the first time some of these dogs have ever experienced such a luxury during the winter months. The outside doors/panels were closed to conserve heat which are the same doors that are open to bring in fresh air and sunshine when needed. The washer and dryer were in working order and laundry was being cleaned consistently. It appears staff could benefit from an additional dryer as the current top-loader is not able to accommodate the vast amount of laundry accumulated at the current facility. On nice days, staff is resorting to hanging laundry out to dry. (maybe more "green" but I do think it would be nice to explore additional dryer options) All equipment was properly labeled and tidy. Kennel cards were clearly displayed with appropriate dates and vaccine history. Orange, green and black sleeves were attached to individual runs describing status of impounded dogs. I did not observe toys in any of the runs. I think for the younger dogs they would benefit from the stimulation given the restricted activity of being caged. Drains were clean and free of debris. There is not an outside water source so staff has to use an extra long hose that originates from inside the kennel to adequately reach and clean the outer drainage system. I am wondering if we can explore additional water sources.

I had the opportunity to observe and use the small makeshift clinic after assisting with an owner surrender daschund mix. Apparently, he was surrendered with two other dogs that had been rescued/adopted and he had been left behind due to concerns about mild hair loss. Debbie had attempted to skin scrape him and did not have staff available at the time as they had not completed their Rabies prophylactics.

Trying to perform a skin scraping on a dog alone can be challenging. Debbie is commended for being proactive as five years ago dogs such as these would have been euthanized and not been given a second look. Having staff that are committed to live release is critical in reducing the number of animals euthanized once they hit the doors of ACS. Debbie appears to be committed to that mission. The daschund mix was skin scraped and found to have a negative skin scraping. He was transferred to rescue and counted as another live release.

So what does this tell us? Can we have staff available that is knowledgeable about performing diagnostics so rescues would feel more comfortable about accepting potentially infectious dogs/cats? And kudos for staff that are willing to extend the 72-hour hold period in order to find placement for a dog. Consider sending pictures and email requests about dogs such as these. We all know that Jan Suche has an email list a mile long and her "pleas for help" often work. I can guarantee there are more dogs such as this daschund mix that fall thru the cracks and with a little bit more effort/resourcefulness, we could save more lives.

The clinic was clean and contained the necessary medical supplies to perform routine care. In my opinion, surgery could even be performed there if an anesthetic machine and veterinarian were available. There is already an overhead light and surgery table. It would cut down on the transfer time and stress of an animal acclimating to a new location. Dogs could recover in a quieter environment, have less exposure to a new population of potentially sick animals, and be ready for adoption or transfer in a shorter amount of time.

The third kennel is not retrofitted to accommodate additional animals at this time. Is there a reason for this-budget constraints? If our plans are to use Brooks for a minimum of two more years, I think it would behoove us to consider using the additional space to save more lives.

It was my understanding that quarantine was going to be moved to the Brooks location to free up more space at ACS for adoptable animals. What is prohibiting this moving forward? It is a great set-up over there for this aspect of animal control.

There were a large number of empty runs. Currently Brooks can accommodate up to 100 dogs adequately. I was informed that Brooks is rarely at capacity. The advantage to this is that is provides more "wiggle room" to extend the three day hold in hopes of getting a dog into rescue. Sweeps are still underway but it was not my impression that the sweeps so were so consuming that it utilized all kennel space. I think we can continue to hold dogs longer at Brooks and ramp up our call to rescue and transfer to increase live release. The dogs at Brooks are not all "throwaways" and still as a rescuer I would select over 60 percent for an adoption program. Interestingly enough, the majority of the dogs I visited were in good shape. Very few were underweight or appeared to be neglected. A handful may have had demodectic mange or matted hair coats but in reality most appeared healthy.

Again, what does that tell us? Are we picking up dogs people care for in terms of feeding and socializing but simply don't contain? And if so what can we do proactively to increase returns to owner? I am wondering if ACO's might consider knocking on a resident's door without intent to fine the owner and instead take the time to educate the owner about responsible pet care.

I saw a beautiful young spayed liver and white pit bill with a bright pink collar impounded. She was clearly not a pit bull that had been used for fighting, no bite wounds, and no cropped ears. She could not get enough love from us. She was well socialized and obviously someone's dog. Why was she there? What could we have done differently to increase her chances of being reunited with her owners? I am convinced she has owners. But will they take the time to look for her at Brooks before she is another statistic in our book? It costs more to transfer, house, feed, care for and ultimately euthanize an impounded animal than it does to pay an ACO 10 extra minutes to explore and find out where that animal belongs.

I really like the design of the kennels at Brooks. The access to outside air significantly reduces disease. I can personally vouch for this as very few if any of the dogs we have removed from Brooks recently have broken with kennel cough. There are also benefits to the fresh air and sunshine Brooks provides. Not only does it help the psyche of an animal but also reduces the noise and stress associated with indoor only kennels. We need to keep this in mind in the design of new kennel space at Brackenridge or the existing ACS facility.

In summary, there is pride in taking care of the animals at Brooks. Debbie and her staff are doing a fantastic job. It is still not an ideal location for people to look for lost dogs and not an accessible location for potential adopters to adopt. There is a lot of time spent shuffling dogs between the two locations. I understand this is not a permanent solution but one that was adopted to accommodate more immediate housing needs. Let's learn about what is working at Brooks and make the changes we need to save more lives.

Operations Report

January 12, 2011

Crematorium

- Timeline of repairs to the crematorium as of 12-22-10 are attached.
- Currently the crematorium is still not working. ACS is waiting to receive the necessary gaskets for repair.

Mobile Spay/Neuter Van

• The committee is still waiting for a monthly report that outlines the date, location, and number of surgeries performed. The original request was made in November.



CITY OF SAN ANTONIO

ANIMAL CARE SERVICES DEPARTMENT

4710 State Highway 151 San Antonio, Texas 78227 Tel: (210) 207-4738 Fax: (210) 207-6673

Overview:

The incinerator has not been working since October 8, 2010. The department is working with the only company locally who knows how to repair such issues - Gillette.

In addition, the department submitted a requisition (10/5/10) to Purchasing for a maintenance and repair contract agreement. This is still being worked on by both departments. When this process is completed by the fiscal division, Purchasing will award the contract to the lowest bidder. This will ensure maintenance is occurring every 6 months and repairs are at a cost effective value.

Repair Timeline is as followed:

- 10/8 (Friday) Repairs by Gillette
- 10/11 (Monday) Continued repairs by Gillette
- 10/13 (Wednesday) Continued repairs by Gillette
- 10/14 (Thursday) Continued repairs by Gillette
- 10/15 (Friday) Incinerator Working
- 10/18 (Monday) Incinerator not Working
- 10/19 (Tuesday) Gillette contacted and they came out to inspect (same day)
- 10/20 (Wednesday) Quote provided to Jacy on parts needed for repair
- 10/21 (Thursday) Requisition/order completed
- 10/25 (Monday) Fiscal received requisition
- 10/27 (Wednesday) Vendor form sent to Consutech (company with parts)
- 10/28 (Thursday) Request made to process in SAP
- 11/1 (Monday) PO created and forwarded to Kennel Ops. For order
- 11/3 (Wednesday) Consutech received order
- 11/23 (Tuesday) Received order (parts) at ACS
- 11/25 and 11/26 (Thursday and Friday)- Holiday
- 11/30 (Tuesday) Gillette contacted for technician
- 12/6 (Monday) Technician called in. Gillette was contacted in regards to this situation. New technician schedule to arrive 12/9 or 12/10.
- 12/14 (Tuesday) Technician called in. Technician rescheduled for 12/15.
- Week of 12/20 Technician came and ordered additional parts for the crematorium.

Current Disposition of the Animals:

The department is dispositioning of all animals at the BFI Landfill until repairs are completed.

Friends of Animal Care Services Report to Animal Care Services Advisory Board January 19, 2011

Members of FACS' board who also serve on the design committee for the planned Brackenridge facility (Sallie Scott, Mona Thaxton and Rita Braeutigam) met with the committee on January 5, 2011. The committee reviewed a proposal from architects Martha Seng and Lea Rogers of Jackson & Ryan Architects to discuss their preliminary plan for the adoption, spay/neuter and education facilities and make refinements so that the first round of schematic drawings can be presented to the committee in March. We are zeroing in on specifics for which we want to raise money.

These members also attended the pubic meeting at the Witte Museum the evening of Jan. 5th, the purpose of which was to allow public input on the preliminary architectural plans for the Brackenridge facilities.

Friends of Animal Care Services is a member of the Texas Federation of Animal Care Societies, which is having its Annual Conference in San Antonio February 13-15, 2011. We have been soliciting local businesses for silent auction items for the Conference.



Consortium Animal No Kill Progress Report December 2010

I. INCREASE COMMUNITY AWARENESS AND OWNER RESPONSIBILITY

Awareness campaign

Talk About It! grass roots events continued in council district 5.

- The Bully Breeds Need Love and the River City Weight Pull Club led a Pet Fiesta on Dec 11th at the Good Samaritan Community Services Center. They provided pet talks and a weight pull demonstration. Talk About It! had an information table at the event, Animal Care Services had a table and handed out free pet licenses, Pet Shotz Clinic provided low cost vaccinations, and people had the opportunity to have their pets photos taken with Santa Claus.
- The UTSA Center for Policy Services had a presentation of its Learn and Serve program on Dec 10th.
 Eight high school groups presented their project plans for making their communities No Kill.
 Participating high schools, which are mentored by UTSA School of Public Administration master degree candidates, are: Lanier, Highlands, Southwest, Edison, Memorial, Roosevelt, Harlandale, and East Central.
- ACS conducted a mobile clinic at the Calderon Boys & Girls Club on Dec 18th. 22 dogs and cats were sterilized at no cost to their owners.

Through the end of December, 468 free surgeries have been provided in these grass roots clinics.

Block Walks were conducted on December 11th to promote the grass roots clinic and approximately 300 houses were visited and left with the Talk About It! bilingual door hangars.

II. REDUCE THE NUMBER OF STRAYS/HOMELESS ANIMALS

Spay/Neuter

In all high-volume clinics in November 2010, we sterilized 4,081 animals, 475 less than the previous month and 1,082 more than the same month last year. They have sterilized 8,637 animals in 2011 FYTD, which is a 27% increase over last year. Free surgeries are 10% higher than FY 2010.

In all high-volume clinics for November 2010, we sterilized 373 feral cats, 45 less than the previous month and 127 more than the same month last year. They have sterilized 801 feral cats for the 2011 FYTD. Feral Cat surgeries are 40% higher than last year.

SpaySA provided 81 surgeries through their MASH clinic in November. ACS performed 195 surgeries in their mobile clinic. SNAP performed 268 surgeries in their mobile clinic. SNIPSA performed 197 surgeries in their MASH clinic. In all, a total of 741 mobile or MASH surgeries were provided in November (versus 284 in November of 2010). All of these surgeries were provided for free.

The spay/neuter statistics for December have not been received from all high-volume clinics by the deadline for this report. They will be provided at the ACS AB meeting, if available by then.

III. PROMOTE BEST PRACTICES AMONG ALL ANIMAL CARE ORGANIZATIONS

Nothing to report



IV. IMPLEMENT EFFECTIVE PUBLIC POLICY AND ORDINANCES

Nothing to report for December.

V. SECURE NEEDED HUMAN AND FINANCIAL RESOURCES

Fundraising

In December, we raised \$323 for our Animal No Kill Fund from donations to the San Antonio Area Foundation website and raised an additional \$820 through an on-line donation event on our Facebook Cause page.

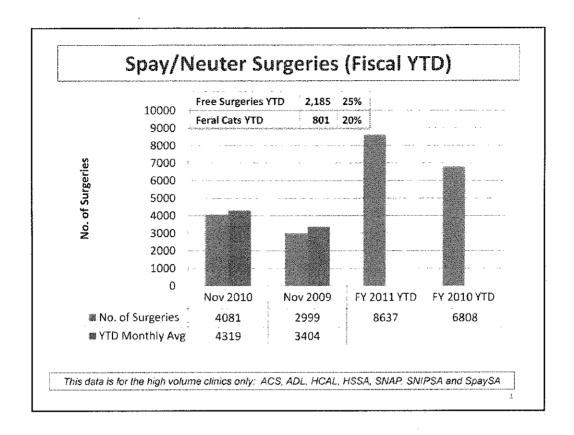
We have sent out several grant requests and expect it to be several months before we hear anything back.

VI. FOSTER DEVELOPMENT OF CONSORTIUM OF PARTNERS

Consortium

The next meeting will be February 8, 2011.

San Antonio Area Foundation Page 2 of 2 1/12/2011



Here are the number of spay/neuter surgeries performed last month and fiscal YTD through last month.

You can see that November of this year was higher than November of last year by 1,082 surgeries. This is a 36% increase over last year.

Free surgeries are 10% higher than FY 2010 Feral Cat surgeries are 40% higher than last year.

SpaySA provided 81 surgeries through their MASH clinic in November. ACS performed 195 surgeries in their mobile clinic. SNAP performed 268 surgeries in their mobile clinic. SNIPSA performed 197 surgeries in their MASH clinic. In all, a total of 741 mobile or MASH surgeries were provided in November (versus 284 in November of 2010).

Note that the statistics include surgeries done for Bexar County residents at the Hill Country Animal League in Boerne. They serve several rescue and feral cat groups from Bexar County.

ACS Live Release Team ACS AB Adoption Committee Status Dec 2010

1. FY 2011 YTD Statistics through December (from Kennel Statistics Reports)

Date	Intake	Live Release	Healthy & Treatable Euthanasia	Unhealthy Untreatable Euthanasia	Total Euthanasia	Live Release Pct	Euthanasia Pct
Dec 2010	1,781	727	331	691	1,022	40.8%	57.4%
2011 FYTD	6,195	1,979	1,474	2,467	3,941	31.9%	63.6%
2010 FYTD	3,364	818	1,216	1,413	2,629	24.3%	78.2%

Monthly Adoptions:

377 (Up 103 (38%) from previous month)

Total Transfers:

235 (Up 2 (1%) from previous month)

Total RTO's:

115 (Down 38 (24%) from previous month)

Total Offsite Adoptions:

78 (Up 51 (189%) from previous month)

Live Release:

727 (Up 63 (9%) from previous month)

Intake:

1,781 (Down 335 (16%) from previous month)

Healthy & Treatable Intake:

1.090 (Down 220 (17%) from previous month)

Healthy & Treatable Live Release Rate: 66.7% (Up 16% from previous month)

Healthy & Treatable Euthanasia Rate: 30.4% (Down 11.1% from previous month)

Fiscal YTD Adoptions:

968 (Up 347 (56%) from FYTD 2010)

Fiscal YTD Transfers:

637 (Up 335 (111%) from FYTD 2010)

Fiscal YTD RTO's:

374 (Up 8 (2%) from FYTD 2010)

Fiscal YTD Offsite Adoptions:

170 (Up 125 (278%) from FYTD 2010) 1,979 (Up 690 (54%) from FYTD 2010)

Fiscal YTD Live Release: Fiscal YTD Intake:

6,195 (Up 1,366 (28%) from FYTD 2010)

Healthy & Treatable Intake:

3.728 (Up 902 (32%) from FYTD 2010)

Healthy & Treatable Live Release Rate: 53.1% (Up 7.5% from FYTD 2010)

Healthy & Treatable Euthanasia Rate: 39.5% (Down 17.4% from FYTD 2010)

Notes:

- The number of monthly adoptions and Live Releases in December were the 1. highest number of adoptions and Live Releases in one month going back to July 2008, when we first started tracking this information.
- 2. Because Intake was at its lowest level since February 2010, the Live Release Percent was the highest and the Euthanasia Percent was the lowest monthly percent going back to July 2008, also.
- 2. The Live Release team met on December 7th.
 - a. The big discussion was about the revised Rescue Policy.
 - i. We agreed that all rescuers and their foster care providers who have an excess number of animals must have an Excess Animal permit. We also agreed that approved ACS rescuers and their fosters would have the excess animal permit fee waived. At the Rescue Summit, many of the rescuers wanted to simplify the EAP, and maybe have a special clause for rescue groups. This may have to be done at the City Code Chapter 5 level.
 - ii. New Rescuers must fill out a rescue application and be approved. With that application, they will be issued an Excess Animal permit and the fee will be waived.
 - iii. Current approved rescuers are grandfathered and do not have to fill out a rescue application for approval; but there may be information that needs to be provided. They will be issued an Excess Animal permit and the fee will be waived.

Page 1 of 2	1/12/2011

ACS Live Release Team ACS AB Adoption Committee Status Dec 2010

iv. An approved rescuer must rescue at least one animal from ACS each year to maintain their status as an approved rescuer and have the fee waived for their excess animal permit.

b. Licenses

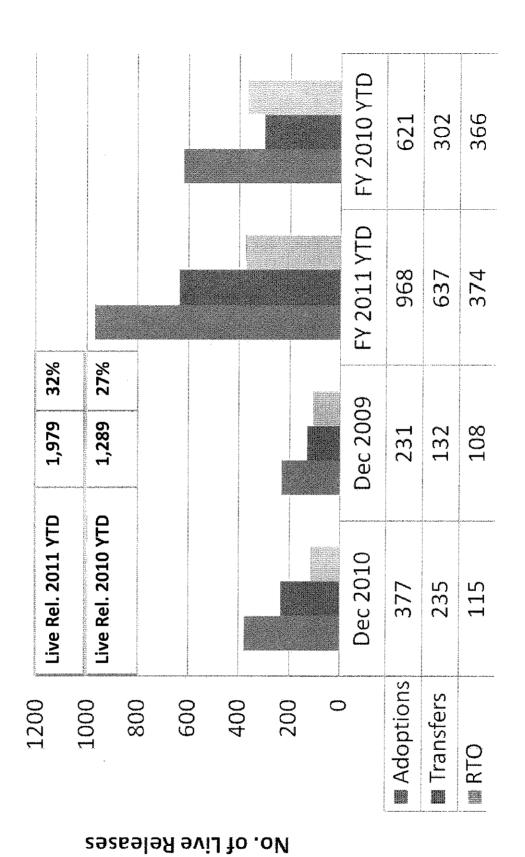
- i. Level 1 rescuers, as defined in the policy, must update the license information for each animal that they get adopted by transferring the title to the new owner and updating the license with the new owner's information. The animals will be licensed to the rescuer at the time it is transferred to them. This applies to Bexar County adoptions.
- ii. Level 2 and 3 rescuers will be given licenses that they can give to new Bexar County owners and ask the owners to take care of updating it.
- iii. In these ways, all San Antonio adopters will get a free license.
- iv. We believe that this causes no extra work for the Level 2 and Level 3 rescue groups.
- c. Rescuers are also exempt for litter permits. We probably need to get a little more legalistic and define if they need a permit or not; and if we would then waive the fee for it.
- d. Rescue Application
 - i. Capture if the Rescue address is owned or rented. Rescue on rental properties will have to be approved by the landlord.
 - ii. Remove the letters of reference. Additional references will not be required.
 - iii. Add a section about the Rescuer's personal animals. (Similar or identical to the information captured for adoptions.) Rescuers want this section to be removed.
 - iv. Add a section about the Rescuer's vets—for both their personal animals and their rescued animals. (Similar or identical to the information captured for adoptions.)

e. Rescue Summit

- i. A Rescue Summit was held on 1/6/2011. About 30 or 40 people attended.
- ii. The Live Release Team meeting on 1/11/2011 will take any input from the rescuers and finalize the rescue policy.

f. Medical Questions

- i. Still trying to get a definitive answer on the number of heartworm positive animals that were euthanized for that reason. So far the answer is that there have been none, but there are still questions about it.
- ii. What can rescuers expect in terms of heartworm treatment support from ACS? This needs to be defined as a policy and adhered to.
 - 1. There was a suggestion that the adoption fee be raised to \$60 and \$10 of that fee be put into a heartworm treatment fund.
- iii. Staff, especially Adoption and Clinic staff, needs to be educated and everyone on staff is on the same page regarding heartworm positive dogs.
 - 1. They need to be able to provide information to potential donors to allay fears about heartworm positive dogs: the dog's life expectancy, impact on the adopter's other dogs, etc.
 - 2. They need to know what can be done by the adopter and what needs to be done by them.





AAPAW REPORT TO ACSAB January 2011

- 1. 84 pets were adopted at 2 Mega Adoption Events in December ending 2010 with 1034 confirmed pets finding homes through AAPAW adoption events
- 2. Two events are scheduled for 2011
 - a. Jan 15 Wonderland of the Americas with 18 groups participating plus Petco, Shakespeare Animal Fund and a pet photographer offering free photos for adopted pets.
- 3. Grant application has been submitted to the SAAFdn to support advertising/promotion of 2011-2012 adoption events to generate more awareness and increase adoptions.
- 4. AAPAW is still looking for opportunities to have a cats only adoption event and needs a cat-friendly indoor venue and sponsor. Ideas/suggestions for venues are welcome!
- 5. Three board directors were unanimously reelected to serve another 3-year term.
- 6. 2011 Action plans are being finalized for programs and committees in alignment with the strategic plan and available resources.
- 7. The new AAPAW website Phase 1 is scheduled to be launched in January.

City of San Antonio Department of Animal Care Services Director's Report January 19, 2011

Petco Foundation Capital Grant Application

ACS appeared before City Council on Thursday, January 13th requesting approval of a grant application submitted to the Petco Foundation in an amount up to \$55,000 to be used in conjunction with matching funds for the purchase of a pet adoption mobile van.

Rescue Policy

The ACS LR Committee invited all rescuers to a January 6th meeting of the proposed rescue policy. The rescuers provided input and made suggestions. The new rescuer policy will go into effect February 1, 2011.

Licensing

We are on schedule to have our licensing tag cards in all H.E.B Stores by April 30, 2011. We are still evaluating outsourcing data entry.

Crematory

Repairs are scheduled to be completed prior to January 21, 2011.

Personnel

- 1. 2 ACA's writing approved to post position
 - 2 Vet Techs applications are with Shelter Manager
 - 1 ACO- interviews have been scheduled
- 2. Meetings with 2 pe rsonnel committees to address improvement. Suggestions will begin in late January.



City of San Antonio - Animal Care Services Asilomar Report 12/1/2010 To 12/31/2010.



Beginning Shelter Count: 477

Run Date: 1/7/2011

Live Release: 39.79%

	INTAKE (Live Dogs & Cats Only)			
	From the Public	Dogs	Cats	Total
	Healthy	690	84	774
	Treatable-Rehabilitatable	112	10	122
	Treatable-Manageable	127	9	136
	Unhealthy and Untreatable	524	160	684
В	Subtotal Intake from Public	1453	263	1716
	Incoming Transfers from Organizations within Community/Coalition			,
	Healthy	0	0	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	0	0	0
C	Subtotal Intake from Organizations within Comm	0	0	0
	Incoming Transfers from Organizations outside Community/Coalition			
	Healthy	0	0	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	0	0	0
D	Subtotal Intake from Organizations outside Comm	0	0	0
	From Owners/Guardians Requesting Euthanasia			
	Healthy	0	0	0
	Treatable-Rehabilitatable	2	0	2
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	58	5	63
E	From Owners/Guardians Requesting Euthanasia	60	5	65
F	Total Intake [B+C+D+E]	1513	268	1781
G	Owner/Guardian Requested Euthanasia (Unhealthy&Untreatable Only)	58	5	63
н	Adjusted Intake [F-G]	1455	263	1718

Page 1 of 1

OUTCOME	
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ADOPTIONS (Only dogs and cats adopted by the public)

Involving Dogs and Cats from Animals Control and Traditional Shelters

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

	Treatable-Manageable			
	Unhealthy and Untreatable			
I	Total Adoptions	256	121	377
	Outgoing Transfers to Organizations within Community/Coalition			
	Healthy			
	Treatable-Rehabilitatable			
	Treatable-Manageable			
	Unhealthy and Untreatable			
J	Total Outgoing Transfers to Organizations within	88	8	96
	Outgoing Transfers to Organizations outside Community/Coalition	n		
	Healthy			
	Treatable-Rehabilitatable	·		
	Treatable-Manageable			
	Unhealthy and Untreatable			
K	Total Outgoing Transfers to Organizations outside	136	3	139
L	Return to Owner/Guardian	114	1	115
	Dogs & Cats Euthanize			
	Involving Dogs and Cats from Animals Control and Traditional Shelters			
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	212	17	229
N	Treatable-Rehabilitatable (Includes Owner/Guardian Requested Eutha	38	3	41
0	Treatable-Manageable (Includes Owner/Guardian Requested Euth	45	16	61
P	Unhealthy and Untreatable (Includes Owner/Guardian Requested	542	137	679
Q	Total Euthanasia [M+N+O+P]	837	173	1010
R	Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable	50	5	55
S	Adjusted Total Euthanasia [Q-R]	787	168	955
т	Subtotal Outcomes [I+J+K+L+S]	1381	301	1682
	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untrea	table Only)		
U	Died or Lost in Shelter Care	19	. 4	23
v	Total Outcomes [T+U]	1400	305	1705
-	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untrea	table Only)		

Ending Shelter Count: 481

Run Date: 1/7/2011 Page 2 of 2

Kennel Statistics Report Intakes from 12/01/10 to 12/31/10

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
CONFISCATE		0	0	1	0	0	1
	BITE	11	1	91	17	5	125
	CRUELTY	0	0	10	1	0	11
	DANGER DO	0	0	2	0	0	2
	EVICTION	0	0	4	0	0	4
	HOSPITAL	0	0	0	1	0	1
	OWNER DIE	2	0	0	0	0	2
	POLICE	0	Ō	2	0	0	2
	TOTAL	13	1	110	19	5 .	148
DISPO REQ	FIELD	0	0 ,	1	0	0	1
	отс	1	0	3	1	0	5
	TOTAL	1	0	4	1	-0	6
EUTH REQ		0	0	4	1	0	5
	OTC OWNE	4	1	50	5	0	60
	TOTAL	4	1	54	6	0	65
FOSTER		0	1 .	0	О	0	1
	OTC	3	22	19	28	0	72
	TOTAL	3	23	19	28	0	73
OB HEAD		3	0	6	0	0	9
	TOTAL	3	0	6	0	0	9
OWNER SUR		0	0	2	0	0	2
	FIELD	2	1	6	1	0	10
	отс	20	3	37	12	0	72
	TOTAL	22	4	45	13	0	84
RETURN		0	0	1	0	0	1
	отс	1	0	11	5	0	17
	TOTAL	1	0	12	5	0	18
SN CLINIC		3	0	2	1	0	6
	TOTAL	3	0	2	1	0	6
STRAY		0	0	7	2	0	9

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
STRAY	FIELD	35	21	476	196	5	733
	NIGHT	7 .	9	75	26	0	117
	отс	68	81	172	217	0	538
	SWEEP 10	0	0	1	0	0	1
	SWEEP 2	0	0	12	14	0	26
	SWEEP 3	0	0	5	0	0	5
	SWEEP 5	0	0	41	0	0	41
	SWEEP 6	0	0	5	0	0	5
	SWEEP 9	1	0	0	0	0	1.
	TOTAL	111	111	794	455	5	1,476
TOTAL		161	140	1,046	528	10	1,885

Kennel Statistics Report Outcomes from 12/01/10 to 12/31/10

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
ACS		3	0	0	0	0	3
COLONY	TOTAL	3	0	0	0	0	3
ADOPTION		1	1	2	0	0	4
	AAPAW	0	0	8	2	0	10
	ACS ADOPT	25	57	108	102	1	293
	CARE	0	1	0	0	0	1
	LIFESAVER	0	0	10	13	0	23
,	OFF SITE	20	12	7	4	0	43
	PETCO D	1	0	0	0	0	1
	PETCO I	1	. 0	0	0	0	1
	RESCUE GRP	0	1	0	0	0	1
	SMART 1953	0	1	0	0	0	1
•	TOTAL	48	73	135	121	1	378
DIED		0	0	4	0	0	4
	ENROUTE	1	0	2	1	0	4
	IN FOSTER	0	1	0	1	0	2
	IN KENNEL	0	1	4	3	0	8
	IN SURGERY	0	0	1	0	0	1
	TOTAL	1	2	11	5	0	19
DISPOSAL		0	0	3	0	0	3
	TOTAL	0	0	3	0	0	3
DOA		2	1	8	1	0	. 12
- -	TOTAL	2	1	8.	1	0	12
EUTH	AGE WEAN U	0	1	1	43	0	45
	AGE WEAN/M	0	10	0	2	0	12
	BEH MANAGE	1	0	19	1	0	21
	BEH UNMAN	37	4	145	4	1	191
	CON DIS M	0	0	3	0	0	3
	CON DIS R	0	0	1	2	0	3
	CON DIS U	19	36	70	171	0	296

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
EUTH	INJ MANAGE	0	1	8	0	0	9
	INJ REHAB	1	1	16	1	0	19
	INJ UNMAN	16	5	42	7	0	70
	MED MANAGE	0	4	12	0	0	16
	MED REHAB	0	1	. 11	0	0	12
	MED UNMAN	13	6	47	12	1	79
	PREGNANT	0	0	, 7	0	0	7
	TIME/SPACE	10	. 7	187	25	0	229
	TOTAL	97	76	569	268	2	1,012
EUTH ER		1	0	5	1	0	. 7
	TOTAL	1	0	5	1	0	7
FOSTER	-	0	0	5	6	0	11
	GANGEL	0	0	5	4	0	9
	MEDICAL	0	. 1	1	3	· . 0	5
	NURSING	2	6	2	6	0	16
	SPACE	0	0	1	0	0	1
	TIME	. 0	0	0	1	0	1
	TIME/SPACE	0	0	0	1	0	´ 1
	TOO YOUNG	0	12	0	9	0	21
	TOTAL	2	19	14	30	0	65
LOST EXP		0	0	2	0	0	2
	TOTAL	0	0	2	0	0	2
MISSING	ENROUTE	0	0	1	0	. 0	1
	IN KENNEL	1	0	0	0	0	1
	TOTAL	1	0	1	0	0	2
RELOCATE		4	1	0	0	0	5
	TOTAL	4	1	0	0	0	5
RESCUE		0	1	0	0	0	1
	TOTAL	0	1	0	0	0	1
RTO		0	0	55	1	0	56
:	WALKIN	1	0	56	. 2	0	59
	TOTAL	1	0	111	3	. 0	115
SN RTO		2	0	2	2	0	6
	TOTAL	2	0	2	2	0	6

		CAT	KITTEN	DOG	PUPPY	OTHER	TOTAL
STATE LAB	:	6	0	6	0	6	18
	TOTAL	6	. 0	6	0	6	18
TRANSFER		. 0	0	54	2	0	56
	ANIMAL DEF	. 0	5	2	0	0	7
	AUSTIN BOX	0	0	3	0	0	3
	BEXAR HS	0	0	11	0	0	11
	BULVERDE H	0	0	2	0	0	2
	DOBIE RESC	0	0	1	0	0	1
	GOLD RIBBO	0	0	1	0	0	1
	HELOTES HS	0	2	0	0	0	2
	HILL CNTY	. 0	0	6	16	0	22
	HOMEWARD	0	0	15	35	0	50
	LOVE4PAWS	0	0	6	7	0	13
	RESCUE GRP	0	1	8	1	0	10
	SA GR DANE	0	0	1	7	0	8
	SNIPSA	0	. 0	20	15	0	35
	SPCA	0	0	1	0	0	1
	TEJAS RESC	0	0	2	0	0	2
	WILDLIFE	0	0	3	5	1	9
	TOTAL	0	8	136	88	1	233
TOTAL	OMARINES IN A	168	181	1,003	519	10	1,881



4710 State Highway 151, San Antonio, TX 78227 210.207.6650 Fax 210.737.6995 www.sanantonio.gov/animalcare www.saacs.net



ACS VOLUNTEER HOURS REPORT JANUARY 2011

DECEMBER

TOTAL SHELTER HOURS	898.75
TOTAL TRAINING	54.50
TOTAL OFFSITE HOURS	255.75
TOTAL COMMUNITY SERVICE HOURS	37.50
TOTAL GROUP HOURS	202.75
TOTAL OVERALL HOURS	1449.25
HOURS = FTE	9.06



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ACS DEAD ANIMAL PICK-UPS REPORTING DATA JANUARY 2011

December

	T
DEAD DOGS	1044
DEAD CATS	1020
MISCELLANEOUS ANIMALS	605
TOTAL OVERALL ANIMALS	2669

Animal Care Services Director's Report For the Advisory Board Jan-11

Fis	cal	Year 2011 Bu	dge	et	
Peri	od	Ending 12/31	/20 ⁻	10	and the same of th
Revenue Collected		Projected	- a Mai	TD Collected	% Collected
Licenses	\$	129,000	\$	17,730	14%
Bexar Cty Interlocal Agreement	\$	850,000	\$	212,500	25%
Other Interlocal Agreements	\$	16,000	\$		0%
Inspection Fees	\$	-	\$	750	
Training Fees	\$	1,000	\$		0%
Animal Control Fees	\$	70,000	\$	18,641	27%
Animal Processing - Non City	\$	5,000	\$	250	5%
Spay/Neuter	\$	12,000	\$		0%
Vaccine	\$	128,500	\$	33,078	26%
Permits & Other	\$	600	\$	50	8%
Owner Surrender Fees	\$	50,000	\$	10,810	22%
Adoption Fees	\$	160,000	\$	44,612	28%
Total Revenue Collected	\$	1,422,100	\$	338,421	24%
	The state of the s		Y	TD* Expended	
Expenditures		Allocated	W	Carryforwards	% Expended
Personal Services		\$5,592,005	\$	1,435,526	26%
Contractual Services	T	\$1,081,687	\$		23%
Commodities		\$499,484	\$	194,330	39%
Scheduled Line Items/Other Exp		\$1,445,190	\$	358,589	25%
Capital Outlay	\$		\$	34,200	
Total Expended	\$	8,618,366	\$	2,268,510	26%
*Pre-closing					
Donations.					
ACS-FACILITY DONATION FUND			\$	4,670	
Total	1			4,670	<u></u>



4710 State Highway 151 San Antonio, Texas 78227 210.207.4PET FAX 210.207.6673 www.sanantonio.gov/animalcare



TO:

Erik Walsh, Assistant City Manager

FROM:

Gary Hendel, ACS Director

SUBJECT:

Analysis of Live Release Q1 2009 vs Q1 2

DATE:

January 14, 2010

ACS monitors the total number of animals leaving the shelter alive (Live Release) and this is comprised of animal adoptions, animals sent to rescue and animals returned to their original owner after impound. Q1 2010 showed significant increases over Q1 2009 and we have analyzed the reasons why in order to continue our improvements towards the goal of attaining No Kill.

Live Release Statistics

	Q1 2009 Oct, Nov,	Q1 2010 Oct, Nov,	% chg
	Dec	Dec	
Adoptions	623	987	158.4%
Rescues	307	643	209.4%
Return to Owner	371	373	100.5%
Total Live Release percent	24.33%	31.48%	29.4%

- Heavier promotion of special adoption events through online and print media
- Reduced adoption fees (Special promotions including a several 40% off sales)
- Two animals for the price of one events
- Increase in the number of off-site adoption event
- Increase emphasis on promoting positive media coverage to improve ACS reputation
- Development of an "open selection" process where adopters can "hold" stray animals for adoption prior to their release date
- In-house programs to better match adoptors with good animals
- Improvement in the overall San Antonio economic vitality (nationawide adoptions are off 24% and in SA we are up 58.4%.
- Greater emphasis by ACS to partner with private Rescue organizations (109% increase)



4710 State Highway 151
San Antonio, Texas 78227
210.207.4PET
FAX 210.207.6673
www.sanantonio.gov/animalcare



TO:

Erik Walsk, Assistant City Manager

FROM:

Gary Hendel, ACS Director

SUBJECT:

Primary Intake Breeds and Bites by Breed

DATE:

January 14, 2010

In FY 2010 there were 18,496 dogs impounded and 3,386 dog bites reported. (cat and other bites are not included). The top 6 dogs by breed or mix of the breed for impounds and bites are as follows:

Top 6 breeds by intake

Top 6 dogs by breed	Total pure breeds and mixes	% of intake
Labrador Retriever	3845	20.78%
Pit Bull	3424	18.51%
German Shepherd	2645	14.30
Chihuahua	1180	6.37%
Chow chow	1074	5.80%
Rottweiler	538	2.90%

Top 6 bite dogs by breed

	<u> </u>	
Top 6 Biting Dogs	Total # of bites	% of bite total
Labrador Retriever	938	27.70
Pit Bull	547	16.15%
German Shepherd	313	9.24%
Chihuahua	262	7.73%
Chow chow	159	2.59%
Boxer	88	2.36%



CITY OF SAN ANTONIO

ANIMAL CARE SERVICES DEPARTMENT

4710 State Highway 151 San Antonio, Texas 78227 Tel: (210) 207-4738 Fax: (210) 207-6673

Overview:

The incinerator has not been working since October 8, 2010. The department is working with the only company locally who knows how to repair such issues - Gillette.

In addition, the department submitted a requisition (10/5/10) to Purchasing for a maintenance and repair contract agreement. This is still being worked on by both departments. When this process is completed by the fiscal division, Purchasing will award the contract to the lowest bidder. This will ensure maintenance is occurring every 6 months and repairs are at a cost effective value.

Repair Timeline is as followed:

- 10/8 (Friday) Repairs by Gillette
- 10/11 (Monday) Continued repairs by Gillette
- 10/13 (Wednesday) Continued repairs by Gillette
- 10/14 (Thursday) Continued repairs by Gillette
- 10/15 (Friday) Incinerator Working
- 10/18 (Monday) Incinerator not Working
- 10/19 (Tuesday) Gillette contacted and they came out to inspect (same day)
- 10/20 (Wednesday) Quote provided to Jacy on parts needed for repair
- 10/21 (Thursday) Requisition/order completed
- 10/25 (Monday) Fiscal received requisition
- 10/27 (Wednesday) Vendor form sent to Consutech (company with parts)
- 10/28 (Thursday) Request made to process in SAP
- 11/1 (Monday) PO created and forwarded to Kennel Ops. For order
- 11/3 (Wednesday) Consutech received order
- 11/23 (Tuesday) Received order (parts) at ACS
- 11/25 and 11/26 (Thursday and Friday)- Holiday
- 11/30 (Tuesday) Gillette contacted for technician
- 12/6 (Monday) Technician called in. Gillette was contacted in regards to this situation. New technician schedule to arrive 12/9 or 12/10.
- 12/14 (Tuesday) Technician called in. Technician rescheduled for 12/15.
- Week of 12/20 Technician came and ordered additional parts for the crematorium.

Current Disposition of the Animals:

The department is dispositioning of all animals at the BFI Landfill until repairs are completed.

Animal Care Services Surgical Report FY 2010 Sep-2010

	Days	Surgeries	Days	spay neuter Van Surgeries	Worked	SA lotals	Average Surgeries Per Surgical Shift
Contract DVM's							
Meier	0	0	0	0	0	0	Segregation of the segretary of the segr
Rodgers	2	59.	6	162	11	221	20.09
Pacheco	0	0	0	0	0	0	State of the state
McMaughn	0	0	0	0	0	0	APPEAR OF THE STATE OF THE STAT
Vretis	0	0	0	0	0	0	187
Coke	0	0	0	0	0	0	And the state of t
Littleton	0	0	0	0	0	0	Spendard Control of the Control of t
Contract Totals	2	59	6	162	11	221	20.09
Staff DVM's							
Jederd Francisco	0	0	0	0			4
Strong	5	101	7	52	A Continue of the Continue of		18.57
angical and Charles	12	200	1	6	A CONTRACTOR OF THE PARTY OF TH	502	16.08
Staff Totals		108		A CONTRACTOR OF THE PROPERTY O	20		16.95
Other					THE PROPERTY OF THE PROPERTY O		
SNIPSA	0	0	0	0	0	0	
Overall Totals	1.9	360	The state of the s	200		25.0	18.06

Animal Care Services Surgical Report FY 2011 Oct-2010

	Clinic Surgery Days	Clinic Surgeries	Van Surgery Days	Spay Neuter Van Surgeries	Total Days Worked	SX Totals	Average Surgeries Per Surgical Shift
Contract DVM's							
Meier	0	0	0	0	0	0	
Rodgers	0	0	10	202	10	202	20.20
Pacheco	0	0	0	0	0	0	
McMaughn	0	0	0	0	0	0	
Vretis	0	0	T.	28	-	28	28.00
Coke	0	0	0	0	0	0	
Littleton	0	0	0	0	0	0	
Contract Totals	0	0	11	230	11	230	20.91
Staff DVM's							
Company of the Compan	0.5	10	0	0	9.2		20,00
DUOLS TO THE STATE OF THE STATE	2	33	4	82			19.17
* Comment Emshore	17.5	333	0	0	52T	288	20161
Staff Totals	. 20	926			January Robert States of S	456	19.08
Other							
SNIPSA	0	0	0	0	0	0	
Overall Totals	20	376	1.5	312	512	889	19,66

Animal Care Services Surgical Report FY 2011 Nov-2010

	Clinic Surgery Days	Clinic Surgeries	Van Surgery Days	Spay Neuter Van Surgeries	Total Days Worked	SX Totals	Average Surgeries Per Surgical Shift
Contract DVM's		-					
Meier	0	0	0	0	0	0	
Rodgers	2	49	8	136	10	185	18.50
Pacheco	0	0	0	0	0	0	
McMaughn	0	0	0	0	0	0	
Vretis	0	0	2	35	2	35	17.50
Coke	0	0	0	0	0	0	
Littleton	0	0	0	0	·O	0	
Contract Totals	2	49	10	171	12	220	18.33
Staff DVM's							
Draper	1.5	39	0	0			26
Strong	2.5	45		9	3,5		14.57
Emshoff	13	225	1	18		243	17,36
Staff Totals		309			William Community Communit	538	17.53
Other							
SNIPSA	0	0	0	0	0	0	
				-			
Overall Totals	61	358		.6.	3.5	553	17.84

Animal Care Services Surgical Report FY 2011 Dec-2010

	Clinic Surgery Days	Clinic Surgeries	Van Surgery Days	Spay Neuter Van Surgeries	Total Days Worked	SX Totals	Average Surgeries Per Surgical Shift
Contract DVM's							
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Rodgers	2	28	10	181	12	500	777
Pacheco	0	0	0	0	0	0	A company of the second se
McMaughn	0	0	0	0	0	0	The second secon
Vretis	0	0	0	0	0	0	
Coke	0	0	0	0	0	0	9,52%
Littleton	0	0	0	0	0	0	
Contract Totals	2	28	10	181	12	209	17.42
Staff DVM's							
Draper	0	0	0	0	0	0	
Strong.	6.5	145	0	0	6.5	145	20.00 miles
Emshoff	11.5	235	3	47	14.5	282	19,45
Staff Totals	Sun e e	280	Complete E	47	Harmonia Andrewson (C. C. C	12. Kingdom (4.27	20.63
Other							
SNIPSA	0	0	0	0	0	0	Control of the Contro
Overall Totals	20	408		228	8	929	72,61

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Animal Care Services Field Citations - Fiscal Year 2010

	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Juf-11	Aug-11	Sep-11	Totals
RABIES	165	123	68										377
INTACT PERMIT													0
LICENSE	74	62	40										176
RUNNING FREE OF RESTRAINT	103	69	49										221
DOG BITE	46	28	8										82
EXCESSIVE ANIMAL PERMIT	8		T										6
LITTER PERMIT	9	3	9	:									15
FAILURE TO QUARANTINE A BITING													
ANIMAL	7												œ
SELLING OF ANIMALS	2	6	8										19
CRUELTY													0
OUTDOOR CATS	·												+
MEDICAL ATTENTION	4mm	12	3										16
TETHER	9	3											6
INTERFERENCE	5	ဗ	2										10
LIVESTOCK PRMIT	1												T
NO SHELTER		1											w
CONCEALING OF A BITING ANIMAL	2												2
DESTRUCTION OF PROPERTY		,	-										0
KEEPING LIVESTOCK IN THE CITY LIMITS													0
COLONY PERMIT					******								0
EXHIBITION OF ANIMALS		7		<u></u>									7-1
UNSAFETY OF AN ANIMAL													0
NOT WEARING TAGS	23	21	11										55
LIVESTOCK PERMIT RUNNING FREE OF RESTRAINT				·									0
ANIMAL WASTE													0
POOPER SCOOPER													0
DANGEROUS DOG NOT ENCLOSURE													0
FAILURE TO PAY QUARANTINE FEES	2	_	-8									:	11

CAT BITE	1												1
DANGEROUS DOG NOT WEARING A COLLAR	٩R												0
DANGEROUS DOG NOT LICENSED													0
FAILURE TO MEET REQUIREMENT FOR													
DANGEROUS DOG			_										7
NO WATER	1												1
PET SHOP LICENSE					~	·	•						0
LIVESTOCK WITHOUT SHELTER													0
FAILURE TO REPORT A BITE													0
BARKING DOG													0
EXCESSIVE FOWL										•			0
SELLERS PERMIT	2	-1	2								-		Ŋ
													0
	456	338	229	0	0	0	0	0	0	0	0	0	1,023
Total Citations													

Animal Care Services
PIO Report--December 2010*
Compiled 1-11-11

500K Spay Neuter initiative-Animal Care Services received widespread media coverage concerning the City's new half million dollar spay neuter initiative. The media representatives attended an arranged press conference held in conjunction with D5 councilman David Medina at the site of an ACS mobile s/n clinic. The head of the Consortium of Partners, the director of ADL as well as local Petco officials also attended the press conference.

Movie screen ads- Video taping has been completed with New Tribe Films which will assist ACS in producing several commercials to air during movie previews at the Palladium theatre. The spots will focus on adoptions, licensing and/or spay/neuter. The ads are expected to roll out in January and will feature the faces of several ACS pets.

Santa Paws-The shelter's annual Santa Paws media event was well attended by local media who also got interviews on the need to adopt pets from shelters as well as make donations during the holidays. ACS also had staff "play" Santa at several local pet stores throughout December to further relations.

Reunited dog story- ACS facilitated the reunion of a local pet owner and her dog after scam artists tried to blackmail her last week for money while falsely claiming to have the dog in their possession. The scam artists called the woman after seeing flyers for her lost pet and told her they would torture the dog if they did not receive a monetary reward. The dog was actually brought into ACS by a good samaritan who knew the shelter could trace the dog's Microchip id. ACS focused on the benefit of having pet microchips as well checking with local shelters when a pet gets lost.

ACS Achievements-ACS was the first animal Agency featured in a series of on line articles by Express News columnist Cathy Rosenthal concerning the community's No Kill goal. A list of ACS' achievements throughout FY10 was listed in addition to a variety of strides the shelter has made towards No Kill.

Holiday Pet adoptions-Animal Care Services arranged appearances on both Univision and KENS5 Great day SA to promote responsible holiday adoptions. Also arranged prominent story in the Sunday edition of La Prensa focusing on promoting ACS and informed pet adoptions at any time of the year.

Animal Care Services generated (30) media stories since the last advisory board meeting December 15, 2010. (6) News releases were issued to local media outlets. "PIO reports include events/information during the time period between advisory board meetings.

Friends of Animal Care Services Report to Animal Care Services Advisory Board January 19, 2011

Members of FACS' board who also serve on the design committee for the planned Brackenridge facility (Sallie Scott, Mona Thaxton and Rita Braeutigam) met with the committee on January 5, 2011. The committee reviewed a proposal from architects Martha Seng and Lea Rogers of Jackson & Ryan Architects to discuss their preliminary plan for the adoption, spay/neuter and education facilities and make refinements so that the first round of schematic drawings can be presented to the committee in March. We are zeroing in on specifics for which we want to raise money.

These members also attended the pubic meeting at the Witte Museum the evening of Jan. 5th, the purpose of which was to allow public input on the preliminary architectural plans for the Brackenridge facilities.

Friends of Animal Care Services is a member of the Texas Federation of Animal Care Societies, which is having its Annual Conference in San Antonio February 13-15, 2011. We have been soliciting local businesses for silent auction items for the Conference.



4710 State Highway 151, San Antonio, TX 78227 210.207.6650 Fax 210.737.6995 www.sanantonio.gov/animalcare www.saacs.net



STAFF REPORT JANUARY 2011

SUMMARY

For the Month of December 2010 the stats are as follows:

Number of Schools: 10

Professional Presentations: 0

Number of Presentations: 65

Community Events/ Health Fairs: 1

Number of Children: 6,493

Number of Adults: 346

Number of Comic Books on Spay/Neuter distributed: 2,350

Health Fairs we issued 84 Animal Licenses.

Schools Scheduled in August so far for the 2010-2011 School Year: 106

For the 2010 - 2011

School Year the Stats are as follows:

Number of Schools Visited: 45

Schools in Bexar County/Surrounding Metro: 2

Community Events/ Health Fairs: 11

Professional Presentations: 0

Animal Licenses issued: 806

Number of Presentations: 274

Number of Children: 25,885

Number of Adults: 1,820

Schools/Health Fairs Visited by Council Districts:

District 1: 4 District 2: 10 District 3: 4 District 4: 10 District 5: 16 District 6: 5 District 7: 1 District 8: 1 District 9: 2 District 10: 0

All of the presentations are primarily focused on Safety around Animals, Responsible Pet Ownership, Spay/Neuter, Animal License and the importance of Microchiping.



AVAYA Phone System Animal Care Services Call Statistics Call Tree System

November 2010	October 2010	September 2010	August 2010	July 2010	June 2010	May 2010	April 2010	March 2010	**October 1st—Feb.	September 2009	August 2009	July 2009	June 2009	May 2009	April 2009	March 2009	February 2009	January 2009	December 2008	November 2008	October 2008
10,029	10,944	10,664	9,689	10,692	12,822	12,311	11,667	10;370	2010—All calls were	11,608	9,995	11,110	11,696	11,763	9,014	8,967	7,647	8,728	7,373	7,147	7,370
8,449	9,425	9,071	8,174	8,979	10,708	10,508	10,089	8,965	e transferred to 311	9,566	8,270	8,964	9,514	9,302	6,840	5,700	4,768	5,233	4,085	3,929	2,654
84.2%	86.1%	85.1%	84.4%	84%	83.5%	85.4%	86.5%	86.5%	-All calls were transferred to 311 to answer. Due to budget *	82.4%	82.7%	80.7%	81.3%	79.1%	75.9%	63.6%	62.4%	60.0%	55.4%	55.0%	36.0%



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CARRI WIGGINS, CITY CLERK'S OFFICE ANIMAL CARE SERVICES BOARD – 2010 ANNUAL REPORT JANUARY 31, 2011

As requested, the 2010 Annual Animal Care Services Board report includes the following information:

Board formed:

The Animal Care Services Board was created by Charter/Statute/Ordinance – Tex. Health & Safety Code, Sec. 823.005; City Code Secs. 5-25 & 5-26 on

The Animal Care Services Advisory Board consists of fourteen (14) members. Eleven (11) of the members of this Board shall be appointed by the City Council, One (1) from each City Council district and one (1) by the Mayor. The Health Department director, the Animal Care Services Department director and the City Manager or designees shall be ex-officio non-voting members of the Board. The Board shall include among its membership at least one licensed veterinarian, one city official, one animal shelter operator and one representative from an animal welfare organization. The Board visits the Animal Care Services facility of the City at times selected by said Board, and inspects all phases of the operation. Board members shall have access to all areas of the facility for observation purposes only. The Board meets at least (3) times per year. The Board meets at least (3) times per year. Meetings are held the third Wednesday of the month at the Animal Care Services Shelter which is located at 4710 State Highway 151. Meetings begin at 6:00 p.m.

Board Purpose: Successes:

- Brackenridge
- Southside Shelter at Brooks
- Rescue Summit
- Volunteer Program

	Live Relea	se Statistics	
	2009	2010	% Increase
Adoptions			
Rescuers			
Return to Owner			
Total Live Release %			

Prepared by Maria Kieke, Executive Secretary (Liaison to the Animal Care Services Board) Department Director, Gary Hendel